

## Transcript

Title: Diploma of Community Services  
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ELIZABETH RODE-BRAMANIS: I love what I do. I have just got the best job

COLIN SCOTT: I feel like I'm very privileged to be an opportunity to help people.

KYLIE MORRIS: Diploma of Community Services is a course that's 18 months with opportunities for students to learn how to engage with people to work in sectors that are vast and varied in community like child protection, drug and alcohol, mental health, and make a difference in the community.

COLIN SCOTT: Before I started here, I was working in a manufacturing company as a production manager.

ELIZABETH RODE-BRAMANIS: I was working within the field of not-for-profit.

COLIN SCOTT: I or put a fair bit of thought into it. I thought Swinburne had more diverse subjects and I really thought there was a pathway if I wanted to keep studying.

ELIZABETH RODE-BRAMANIS: The name Swinburne carried so much weight, that would give me the edge.

COLIN SCOTT: I learned that there was a real diversity in this field. There's a lot of different things you can do and that's something that really interested me, especially being in the same job for 20 years.

ELIZABETH RODE-BRAMANIS: I'm a people person. Community Services is definitely an area, an industry where you are surrounded by other people.

KYLIE MORRIS: The teachers here have so much experience.

ELIZABETH RODE-BRAMANIS: Their knowledge was unbelievable.

COLIN SCOTT: I really fit in quite quickly.

ELIZABETH RODE-BRAMANIS: The lecturers are so invested, they want you to succeed.

KYLIE MORRIS: We're all about a hands-on approach here. And students get to have a really practical experience.

ELIZABETH RODE-BRAMANIS: It gives you all of those skills to be able to go in and basically hit the ground running.

KYLIE MORRIS: Placements are extremely important in the Department of Community Services.

ELIZABETH RODE-BRAMANIS: I was lucky enough to go on to placement. I was able to understand how important client focus and interaction was.

COLIN SCOTT: I just found the whole experience invaluable.

KYLIE MORRIS: Community services is important because it's community. We all live in a community, we want to make sure that we're living in a really good community and supporting those people that are less fortunate than us is something that most people want to sign up to the course for.

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